**NON- FUNCTIONAL REQUIREMENTS**

**Performance Requirements**

* Response Time
* Capacity

**Security Requirements**

* User authentication (Username and password)
* All the user levels must have separate unique logins.

**Software Quality Requirements**

* **Scalability –** The System should be able to manage increasing of the number of concurrent accesses at a time.
* **Availability –** The system should be available 24 /7
* **Correctness -** The system should eliminate bugs as much as possible. There should be no any bugs that affect to fulfill the requirements of the client
* **Maintenance –** The overall system and the services of the system must be able to maintain, modify/update for fixing problems easily.
* **Usability –** software can be used again and again without distortion.
* **Accessibility –** Administrators and other users should able to access the system at the same time but the access levels for them must be controlled efficiently.
* **Accuracy –** The information should be accurate and updated.
* **Backups –** The database backups should be maintain in order to face to an unexpected failure or natural disaster.